



To Our Valued Customers

Here at American Chem-Dry we are joining you in taking the Coronavirus (COVID-19) issue seriously. We are closely monitoring the situation and following the current guidance from the leading public health officials and government agencies.

Since cleaning is our business, we understand the importance of adapting to the new guidelines. We will **continue** to offer all of our high-quality cleaning services in our customers' homes and commercial properties.

We have already taken the following steps:

- All employees have been told to take their temperature each day and if sick, to stay home.
- We apply sanitizer to all equipment before entering each home or business.
- Technicians are ensuring hand cleanliness by consistently applying sanitizer.
- Technicians are wearing masks and disposable gloves. Additionally, booties can be worn at the customer's request.

Utilizing Chem-Dry's Hot Carbonated Extraction cleaning process and applying an EPA Certified Hospital Grade Sanitizer will make your home or business healthier.

American Chem-Dry is a family-run company and we believe our customers and staff are an extension of that family. That's why we will continue to monitor this evolving situation and adjust our protocols as necessary, striving to keep everyone healthy.

Keeping your home and commercial property clean is exceptionally important during this challenging time. American Chem-Dry can definitely help; we are here to **offer** our services but will not take advantage of the situation. Please let us know how we can help you.

We understand that you may still have some questions. Please feel free to contact our team; we will be happy to speak with you.

Sincerely,

Drew McLoughlin, Owner

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